WEBSITE SECURITY POLICY

Last updated: 1 December 2025

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1. PURPOSE AND SCOPE

This Website Security Policy ("Policy") describes the technical and organisational measures implemented by WORLD MEDICINE OPHTALMICS LIMITED ("Company", "we", "us") to protect the confidentiality, integrity and availability of personal data and other information processed through the website http://wm-ophthalmics.com/ ("Website").

This Policy applies to:

- All online forms and reporting tools available on the Website (including, where applicable, adverse reaction / pharmacovigilance reporting forms),
- All users who access or use the Website ("you", "user"),
- All systems, applications and services used to host, store or process data collected via the Website.

This Policy should be read together with our Pharmacovigilance Privacy Notice and Data Protection Statement and any other applicable privacy notices published on the Website.

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2. SECURITY GOVERNANCE AND RESPONSIBILITIES

WORLD MEDICINE OPHTALMICS LIMITED is responsible for establishing and maintaining appropriate security measures to protect information processed via the Website.

- Management is responsible for ensuring that adequate resources are provided for information security.
- Our IT and/or security teams (or appointed service providers) are responsible for implementing and maintaining technical controls, monitoring systems and responding to security incidents.
- All employees, contractors and service providers who have access to systems supporting the Website are required to comply with this Policy, confidentiality obligations and relevant internal procedures.

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3. SECURITY OF DATA TRANSMISSION

To protect data transmitted between your device and our servers, the Website is designed to use encrypted communication channels such as HTTPS/TLS where applicable.

- We use digital certificates to help verify the identity of our Website and to encrypt data in transit.
- Users are encouraged to check for the presence of “https://” and the padlock symbol in the browser address bar before submitting any information.
- We recommend that you keep your browser and operating system up to date and avoid using unsecured public networks when submitting sensitive information.

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4. STORAGE AND ACCESS CONTROL

Personal data and other information collected via the Website are stored in systems and databases controlled by WORLD MEDICINE OPHTALMICS LIMITED or its authorised service providers.

We implement the following measures to protect stored data:

- Access control and least privilege: Access to systems, databases and applications is restricted to authorised personnel only, based on their role and responsibilities (need-to-know basis).
- Authentication: Administrative access to servers, applications and databases requires secure authentication mechanisms (e.g. strong passwords, multi-factor authentication where applicable).
- Segregation of environments: Where possible, development, test and production environments are logically separated.
- Encryption and pseudonymisation: Sensitive data may be encrypted or pseudonymised in line with risk and regulatory requirements.
- Physical security: Data centres and facilities managed by WORLD MEDICINE OPHTALMICS LIMITED or its hosting providers are protected by physical security controls such as access control systems, CCTV and environmental safeguards.

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5. LOGGING, MONITORING AND BACKUPS

To support security and continuity of services, we may:

- Log access and events related to the Website and associated systems (e.g. login attempts, configuration changes, error messages);
- Monitor these logs to detect unusual or suspicious activities and to respond to potential security incidents;
- Perform regular backups of critical systems and databases supporting the Website to enable restoration in case of data loss, system failure or other disruption.

Backups are stored securely and are accessible only to authorised personnel.

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6. USE OF THIRD-PARTY SERVICE PROVIDERS

We may use third-party service providers to host the Website, process form submissions, send e-mails or provide other technical services.

- Such service providers act as data processors on behalf of WORLD MEDICINE OPHTALMICS LIMITED and are required to implement appropriate security measures and to process personal data only in accordance with our documented instructions and applicable data protection laws.
- Where personal data are transferred to a service provider located in another country, such transfers are carried out in compliance with applicable data protection and data transfer rules.

Examples of third-party services may include: hosting providers, e-mail delivery services, security monitoring tools, content delivery networks (CDN) and analytics tools, where permitted by law.

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7. DATA RETENTION AND DISPOSAL

Information collected via the Website, including personal data, is retained only for as long as necessary to:

- Fulfil the purposes for which the data were collected (e.g. pharmacovigilance reporting, responding to your request);
- Comply with legal and regulatory retention requirements;
- Protect our rights and defend against legal claims.

When the applicable retention periods expire, data are deleted, anonymised or otherwise rendered unusable in accordance with our internal data retention and destruction procedures.

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8. INCIDENT AND DATA BREACH MANAGEMENT

WORLD MEDICINE OPHTALMICS LIMITED maintains procedures for detecting, assessing and responding to information security incidents and potential personal data breaches.

In the event of a confirmed or suspected data breach:

- We will investigate the incident promptly and take appropriate remedial actions to mitigate potential harm;
- Where required by applicable law, we will notify the relevant data protection authorities and, where appropriate, affected individuals without undue delay and in accordance with statutory time limits;
- We will document security incidents and use the findings to improve our security controls and processes.

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9. USER RESPONSIBILITIES

While we take reasonable measures to protect information processed via the Website, security also depends on responsible behaviour by users. We recommend that you:

- Protect your devices with up-to-date antivirus and security software;
- Use strong, unique passwords for online services and do not share them with others;
- Log out and close your browser when you have finished using websites where you submit personal data;
- Avoid submitting personal or sensitive information when connected to insecure public networks;
- Contact us immediately if you suspect that information you have submitted via the Website has been accessed or used without authorisation.

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10. LINKS TO OTHER WEBSITES

The Website may contain links to third-party websites or services that are not operated or controlled by WORLD MEDICINE OPHTALMICS LIMITED. This Policy does not apply to such websites.

We are not responsible for the security or privacy practices of third-party websites. We recommend that you review the security and privacy policies of any external websites you visit before providing any personal data.

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11. CHILDREN'S DATA

The Website is not intended to be used by children without the involvement and supervision of a parent, guardian or healthcare professional.

If, in the context of pharmacovigilance, we receive personal data relating to a child (for example as a patient), such data will be handled strictly in accordance with applicable laws and only to the extent necessary for pharmacovigilance and public health purposes, as described in our Pharmacovigilance Privacy Notice.

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12. CHANGES TO THIS POLICY

We may update this Website Security Policy from time to time to reflect changes in our security practices, legal requirements or the services we provide.

The most recent version of this Policy will always be available on http://wm-ophthalmics.com/ and will indicate the date of the latest update at the top of the document. We encourage you to review this Policy periodically.

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13. CONTACT

If you have any questions, concerns or requests regarding this Website Security Policy or the security of your information, you may contact us using the details below:

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